QM06  Quality Policy

F.H.Lambert Limited recognises that the disciplines of quality, health and safety, and environmental management are an integral part of its management function. The Company views these as a primary responsibility and to be the key to good business in adopting appropriate Quality standards.

The Company Quality policy calls for continuous improvement in our Quality Management activities; and business will be conducted according to the following principles:

We will:

- Comply with all applicable statutory laws and regulations;
- Follow a concept of continuous improvement and make best use of our management resources in all Quality matters;
- Communicate our Quality objectives and performance against these objectives throughout the Company and to all other interested parties;
- Take due care to ensure that all our activities are safe for employees, associates, subcontractors and others who come into contact with our work;
- Work closely with our customers and suppliers to establish and maintain the highest Quality standards;
- Ensure customer’s work is completed and despatched to meet with the allocated time delivery.
- Any technical queries raised by customers are to have a response regardless of outcome as soon as viably possible.
- Adopt a forward-looking view on future business decisions that may have Quality impacts;
- Train our staff in the needs and responsibilities of Quality management.
- Increase capability to process longest possible parts to be competitive in the market.
- Reduce our carbon foot print by conserving energy and using renewable energy source.

Signed:

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Date: 31/01/2018